

Helping states develop integrated programs for individuals who are dually eligible for Medicare and Medicaid

June 27, 2024

Integrated Care Updates

June 2024 MACPAC Report to Congress

In June 2024, the Medicaid and CHIP Payment and Access Commission (MACPAC), which advises Congress on Medicaid and related issues, issued its <u>June 2024 Report to Congress</u>. The report includes two chapters of interest to states advancing Medicare-Medicaid integration:

- Chapter 2: Optimizing State Medicaid Agency Contracts. This chapter explores steps toward better
 coordination of care for people who are dually eligible for Medicare and Medicaid and makes recommendations for
 how states can optimize and oversee State Medicaid Agency Contracts (SMACs) with Medicare Advantage Dual
 Eligible Special Needs Plans (D-SNPs).
- Chapter 3: Medicare Savings Programs: Enrollment Trends. This chapter examines Medicare Savings Programs (MSPs) and discusses MACPAC's prior work analyzing participation rates in the programs, including prior Commission recommendations aimed at improving participation in MSPs.

Upcoming RIC Webinar: Supporting Dental Health Care Coordination for Individuals Dually Eligible for Medicare and Medicaid

Resources for Integrated Care (RIC) will be hosting an upcoming webinar: **Supporting Dental Health Care Coordination for Individuals Dually Eligible for Medicare and Medicaid** on July 15, 2024 from 2:30-4:00 pm ET. This webinar will describe the dental care needs of dually eligible individuals and highlight promising practices for health plans and providers to meet those needs. Speakers will share strategies to support benefits and dental service coordination in a complex health care delivery landscape while addressing underlying dental health equity challenges facing the dually eligible population.

Featured Panel Discussion Facilitator: Rear Admiral Michael Winsor Johnson, DDS, MPH, Chief Dental Officer, U.S. Public Health Service

Featured Speakers:

- Natalia Chalmers, DDS, MHSc, PhD, Chief Dental Officer, CMS
- Carolyn Brown, DDS, Dental Director, Health Plan of San Mateo
- Marisa Cardarelli, MPH, Dental Benefits Manager, Health Plan of San Mateo
- Jessica Serman, RN, Assistant Director of Clinical Services, Upper Peninsula Health Plan
- Michael J. Helgeson, DDS, Chief Executive Officer, Apple Tree Dental
- A dually eligible individual or a caregiver

This webinar is intended for health care providers working with dually eligible individuals, including health plans, dental health care providers and organizations, dental health care benefits specialists, care coordinators, and caregivers and families of dually eligible individuals. **Click here to register.**

Lessons Learned from Dual Eligible Special Needs Plans Enrollee Advisory Committee Strategic Conversation

As of CY 2023, the Centers for Medicare & Medicaid Services (CMS) requires that any Medicare Advantage (MA) organization offering one or more D-SNPs in a state must establish and maintain one or more enrollee advisory committee (EAC) for those D-SNPs.

On June 18, 2024, CMS released a memo, <u>Lessons Learned from Dual Eligible Special Needs Plans Enrollee Advisory Committee Strategic Conversation</u>, with information gathered from a series of strategic conversations CMS held with 110 MA organizations in December 2023 and January 2024 on how these organizations implemented the new EAC requirement in CY 2023. The memo shares lessons on EAC-related topics including:

- Participant recruitment and retention
- Participant preparation and engagement
- Meeting structure
- · Follow up on participant feedback

The information gathered from these conversations has helped CMS understand how MA organizations initially implemented EACs as well as their early lessons and challenges in implementation.

June 2024 Enrollment in Medicare-Medicaid Plans, PACE Organizations, and Applicable Integrated Plans

June data on enrollment in Medicare-Medicaid Plans (MMPs), Program of All-Inclusive Care for the Elderly (PACE) organizations, and Applicable integrated Plans (AlPs) are now available on the ICRC website at: Monthly Integrated Care Exclusively Aligned Enrollment Report: Dually Eligible Individuals Enrolled in MMPs, PACE, and AlPs. Table 1 in this document shows total monthly enrollment for all integrated care plans with exclusively aligned enrollment (MMPs, PACE, and AlPs). Between May and June 2024, total enrollment in integrated care plans with exclusively aligned enrollment held steady at 1.3 million.

New Resources on the ICRC Website

- Success Begins with Selection: Tips on Assessing Bidders' Past Performance for States Procuring
 Integrated Care Plans (May 2024): This tip sheet is designed to help states that are planning
 procurements related to their integrated care programs for dually eligible individuals.
- Working with Medicare: Coordination of Medicare and Medicaid Behavioral Health Benefits (April 2024): This
 webinar provides an overview of Medicare and Medicaid behavioral health benefits (including mental health and
 substance use disorder benefits) for dually eligible individuals.
- <u>Tips for States on Working with Dual Eligible Special Needs Plans to Improve Coordination of Physical and</u> Behavioral Health Services for Dually Eligible Individuals (April 2024): This tip sheet details strategies states can

use in their SMACs with D-SNPs to promote integration and coordination of behavioral health benefits among enrolled dually eligible individuals.

 D-SNP-Only Contracts: Benefits and Key Steps for States (March 2024): This webinar describes the opportunity for states to require D-SNPs that operate with exclusively aligned enrollment to establish contracts with CMS that only include one or more D-SNPs within a state and integrate certain materials for enrollees.

Key Upcoming Dates

- May-June 2024: CMS releases state-specific MMP and D-SNP model materials (where applicable), which may include the Annual Notice of Change (ANOC), Evidence of Coverage (EOC) (Member Handbook), Summary of Benefits, Formulary, Provider and Pharmacy Directory, Member ID card, and other state-specific models.
- July-August 2024: CMS releases state-specific marketing guidance for MMPs.
- **July 1, 2024:** D-SNP applicants must submit SMACs and contract matrices to CMS in the Health Plan Management System (HPMS) by 8:00 pm EST.
- July 10-12, 2024: Second submission period begins for Plans/Part D sponsors to request CY2025 crosswalk exceptions in HPMS.
- Late July/Early August 2024: CMS releases the Part D national average monthly bid amount, the Medicare Part D base beneficiary premium, the Part D regional low-income premium subsidy amounts, the MA regional PPO benchmarks, and the de minimus amount.
- **No Later than July 29, 2024:** Medicare Advantage organizations that receive, on or before this date, a termination notice from CMS with an effective date of December 31, 2024, must issue notices to their plan enrollees at least 90 days prior to the effective date of the termination.

ABOUT THE INTEGRATED CARE RESOURCE CENTER

The Integrated Care Resource Center is a national initiative of the Centers for Medicare & Medicaid Services to help states improve the quality and cost-effectiveness of care for individuals dually eligible for Medicare and Medicaid. The state technical assistance activities are coordinated by Mathematica and the Center for Health Care Strategies. For more information, visit www.integratedcareresourcecenter.com.

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