

Helping states develop integrated programs for individuals who are dually eligible for Medicare and Medicaid

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## New ICRC Resource: Tips for States on Incorporating D-SNPs into Medicaid Quality Improvement Activities

The Integrated Care Resource Center (ICRC) recently released a <u>Tip Sheet for States on Incorporating D-SNPs into Medicaid Quality Improvement Activities</u>. This tip sheet describes the Medicare resources available to states to monitor Dual Eligible Special Needs Plan (D-SNP) performance, explains how states can leverage those resources for Medicaid managed care quality oversight and improvement, and provides tips for states on incorporating D-SNPs into Medicaid quality improvement activities.

State Medicaid agencies that contract with Medicare Advantage Dual Eligible Special Needs Plans (D-SNPs) to provide Medicaid benefits beyond cost sharing (for example, long-term services and supports, behavioral health, and/or dental benefits) – or contract with D-SNPs that are affiliated with Medicaid managed care plans – share responsibility with the Centers for Medicare & Medicaid Services (CMS) to oversee and improve the quality of care delivered to dually eligible enrollees in those plans. (Note that Medicaid managed care regulations issued at 42 CFR Part 438 apply to D-SNPs that are also Medicaid managed care plans because they receive capitated payments from states to provide comprehensive Medicaid benefits.)

Despite this shared responsibility, Medicaid and Medicare have separate quality oversight and improvement tools, and states are not always aware of the Medicare resources that they can leverage when working with D-SNPs to improve the quality of care delivered to dually eligible D-SNP enrollees.

This tip sheet, which adds to ICRC's <u>existing tools</u> for states on D-SNP monitoring and oversight, describes the Medicare resources available to states to monitor D-SNP performance and explains how states can leverage those resources for Medicaid managed care quality oversight and improvement. It also provides tips for states on:

- 1. Integrating D-SNPs and D-SNP quality measures into Medicaid quality strategies;
- 2. Requiring D-SNP involvement in Medicaid Quality Assessment and Performance Improvement programs; and
- 3. Using Medicare data and tools to streamline Medicaid External Quality Review processes for D-SNPs or their affiliated Medicaid managed care plans.

In implementing these tips, states can leverage Medicare resources and streamline Medicare and Medicaid quality oversight processes while monitoring the quality of care delivered by D-SNPs that provide Medicaid benefits.

## **Related Resources**

ICRC has published the following related resources on state oversight and monitoring of D-SNPs:

How States Can Monitor Dual Eliqible Special Needs Plan (D-SNP) Performance: A Guide to Using CMS
<u>Data Resources</u>

- <u>Tips to Improve Medicare-Medicaid Integration Using D-SNPs: Using Medicare Program Audit Reports to Improve Managed Care Organization Oversight</u>
- D-SNP Performance Monitoring and Oversight: State Experiences and CMS Resources
- How States Can Use Medicare Advantage Star Ratings to Assess D-SNP Quality and Performance

## ABOUT THE INTEGRATED CARE RESOURCE CENTER

The Integrated Care Resource Center is a national initiative of the Centers for Medicare & Medicaid Services to help states improve the quality and cost-effectiveness of care for individuals dually eligible for Medicare and Medicaid. The state technical assistance activities are coordinated by Mathematica and the Center for Health Care Strategies. For more information, visit <a href="https://www.integratedcareresourcecenter.com">www.integratedcareresourcecenter.com</a>.

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