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CMS Historical Part A and B Entitlement Data:
Introduction to the E&E360 Portal

September 25, 2019

2:00-3:00 pm Eastern

Introductions and Speakers

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Mathematica

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Agenda

- **Historical Part A and B Entitlement Data**

  - Addition of Historical Part A and B entitlement data across all eligibility responses

  - Review the impact to application systems, introduce updated documents and discuss implementation timelines.

- **E&E360 Eligibility and Enrollment Online Portal**

  - Introduction of a new online portal

  - Address key functionality improvements

  - Live E&E360 application demonstration

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Michael Kettaneh
September 25, 2019

- Part A and B historical data is being added to all Medicare Eligibility response tools beginning on October 1, 2019.
  - Infocrossing implementation date will be Sunday September 29 at 12:00 A.M. PST.
  - MMP technical guide version 3.1 contains all details (revision section contains summary of changes)
  - https://www.integratedcareresourcecenter.com/resource/technical-guide-medicare-medicaid-plan-enrollment-v-31
    - Batch eligibility response (filler portion of file was used)
    - Webservice – SOAP based
    - New RESTful based webservice
    - PDF tool (Prospective Dual File)
    - Online standalone screen ("Eligibility" Tab on portal)

Historical Part A and B Entitlement data

- Separately, CMS has updated the PCUG document (version 13.2, dated August 30,2019) to reflect the same changes in the BEQ response file.
- No batch enrollment/Medicare transaction processing changes. No new batch error codes.
- Historical Part A and Part B entitlement information can be used to determine beneficiary eligibility for a Default Enrolment process.

- E&E360 is currently available in production.
- Users can request to have access to the QA region (contact the help desk).
- The new application is not only designed to fully replace the current "Online Processing" screen but it provides several enhanced features.

- High level summary of new features are:
  - Single sign-on (SSO)
  - Improved "look and feel"
  - Eligibility query function is incorporated into the main menu screen.
  - Medicare Beneficiary data is retained and pre-populated across all Transaction types wherever applicable.
  - Redundant data entry is drastically reduced.
  - CMS transactions are selected from a drop-down menu list (no need to go to different pages as before).

- Summary features (continued):
  - Single main page provides access to all available functions and features.
  - Medicare contract and PBP information can be selected from drop down menus.
  - CMS TRR search function.
  - Plan historical transaction processing search function
  - Review of CMS submission pending transactions at the user or organizational level.
  - Transaction summary page of transactions sent to CMS and matched to CMS TRR responses.

E&E360 – "Transition Phase"

E&E360 is designed to replace the existing "Online Processing" service.

Timeline/date	Description
8/15/2019	Production rollout of E&E360
8/15/2019 - 12/31/2019	Transition phase. Both "Online Processing" and "E&E360" are available for user access using the same current login. State and MMP users are highly recommended to use the new E&E360 service during this period.
1/1/2020	Access to "Online Processing" will be closed. Users would continue to use only the new E&E360 screens from this point

Contact Information

Infocrossing help desk personnel contact information: McareSupport@Wipro.com or call 877-833-3499.

About ICRC

- Established by CMS to advance integrated care models for dually eligible beneficiaries

- ICRC provides technical assistance (TA) to states, coordinated by Mathematica Policy Research and the Center for Health Care Strategies

- Visit http://www.integratedcareresourcecenter.com to submit a TA request and/or download resources, including briefs and practical tools to help address implementation, design, and policy challenges

- Send other ICRC questions to: integratedcareresourcecenter@chcs.org

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